



July 28, 2006

Client ID #:

Subject: NEXUS Air Membership

Dear,

We regret to inform you that your membership in the NEXUS Air Pilot Program has been cancelled for the following reason(s):

- You have violated one or more rules of the Program;
- Your citizenship and/or permanent residency has changed. Therefore you no longer meet the eligibility criteria for participation in the NEXUS Air program.
- You have violated customs law;
- You have violated immigration law;
- Your membership has been withdrawn and cancelled as per your request.
- You have decided to become a member of CANPASS Air, thereby relinquishing your NEXUS Air membership privileges.
- Other: US CBP

As a consequence of the cancellation, your membership privileges and access to any expedited passage are invalid. As stated in the Information Guide, the processing fee is non-refundable.

You can request a review of this decision. To do so, submit a request in writing, within the earlier of 30 days from the day on which an officer advised you in person or 45 days from the date of this letter, and mail it to the NEXUS Air Enrolment Centre at the following address:

NEXUS Air Enrolment Centre
Vancouver International Airport
113 – 5000 Airport Road
Richmond BC V7B 1K6

If you have any questions about this matter, please contact the NEXUS Air Enrolment Centre at (604) 666-4598.

Sincerely,

Supervisor
NEXUS Air Enrolment Centre